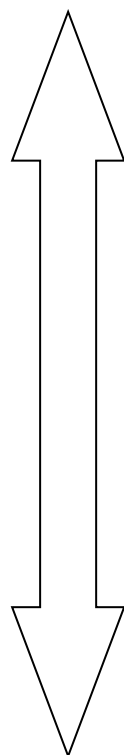


OurHealth5-19 Referral Criteria

Use professional judgement to escalate/de-escalate the priority level of referral. (*This list is not exhaustive*)



Level of priority	Standard	Issue or Concern
Urgent	Immediate decision/Actioned within 1 working day	<ul style="list-style-type: none"> • Safeguarding disclosure • Emergency contraception (<i>advice or issue</i>)
Very High	Actioned within 2 working days	<ul style="list-style-type: none"> • Safeguarding/Child Protection issues • Lateral checks (it is not necessary to complete a referral form for these but may be logged on database if used) • MARAC requests (it is not necessary to complete a referral form for these but may be logged on database if used) • Court reports
High	Response within 1 week of receipt of referral	<ul style="list-style-type: none"> • Responding to phone calls regarding Communicable Disease information & requests. • Newly diagnosed medical conditions • Supporting School to develop Health Care Plans
Medium	Response within 1 weeks of receipt of referral and commence input within 2 weeks	<ul style="list-style-type: none"> • Looked After Health assessments: contact carers to arrange appointment • Emotional health issues e.g. non urgent Self harm, depression, anxiety, stress, bullying, eating disorders (<i>referrers to seek at advice from CAMHS Hub if unsure</i>) • Sexual Health issues: non urgent - follow pathways/guidelines • Behaviour concerns: make initial contact with parent • Respond to parent/carers phone calls then prioritise request
Low/Routine	Response within 2weeks of receipt of referral and aim to commence input within 4 weeks	<ul style="list-style-type: none"> • Continence issues e.g. Enuresis, constipation: follow pathways/guidelines • Audiology screening • Growth concerns • Developmental concerns • Tier 1 intervention • Poor attendance due to enduring illness

PSHE/SRE

Our Health 5-19 Team will contact schools for core offer and education staff should aim to book Health Promotion at least half a school term in advance to aid planning.